

Capability Statement

Vamonos IT was created to supplement, support, and enable professional organizations in moving their IT services to the cloud or optimizing an existing infrastructure by spearheading the transition process and leveraging all advantages of the Microsoft Cloud services available. We deliver our services in a rapid design, integration, and deployment solution, ensuring seamless and successful migration to the Microsoft Cloud. With our team of technical SMEs and Professional Project Managers we offer extensive industry experience and process knowledge to help enterprises improve and modernize their business, and efficiently address the most complex challenges in enterprise cloud computing and infrastructure management within the Homeland Security and Federal civilian landscape.

Core Competencies

Architecture & Engineering

- By designing an end-to-end M365 solution, we streamline our clients' business operations and support business growth, as well as ensure efficient enterprise-wide process implementation.

PowerShell Scripting

- Through proficiently applying PowerShell scripting, we establish process automation and create process efficiency for actioning on large, complex data sets, while delivering proactive, hands-off routine system and environment monitoring.

Administration & Service Desk Support

- With our organized Tier 1 and Tier 2 Desk Support Services our clients can count on us for serving as the first point of contact, with escalation for privileged access. We seamlessly integrate service desk support, provide knowledge transfer and training across stakeholder groups and the user community to enhance workflow processes.

Security & Compliance

- The IT services we offer, such as performing eDiscovery searches with complex variables and conducting forensic analysis of M365 data are highly specialized and designed for ensuring and supporting security and compliance of our client's data and systems.

Product Development

- We identify the most appropriate platform and toolkits for custom, purpose-built applications, and develop highly customizable products according to customers' goals and objectives.

Azure Identity & Access Management

- We can deploy and maintain identity management tools for cloud or hybrid configurations, including license management across services, as well as engineer and manage federation services for single sign-on across all applications and services.

Enterprise Data Migrations

- We ensure seamless migration of key enterprise information to a cloud provider with minimal disruption of operations, continuous business flow, and maximum transparency by developing comprehensive cloud transition plans and migration schedules.

System Health Monitoring

- By implementing various applications enterprise-wide we deliver highly efficient monitoring at all levels, as well as drive process and procedure improvements through proactively identifying trends and issues.

Project Management & Oversight

- Projects of all sizes need appropriate coordination of all parties to keep costs down and eliminate delays. By leveraging Agile and traditional methods, we manage all components of your project including project planning, schedule development, as well as team and time management to ensure your project is completed within both scope and budget.

On Premises Support

- We apply best practices for hybrid and on premises models, as well as collaborate and support integrations across the on premises Microsoft technology stack.



DUNS: 117049760 **CAGE:** 8B8B0

NAICS Codes: 541511, 541512, 541513, 541519

Certifications and Memberships

SBA WOSB
Woman Owned Small Business

EDWOSB
Certified Economically Disadvantaged
Women-Owned Small Business

Why Choose Vamonos IT?

- **Service Delivery Excellence** - Our core focus is to provide exceptional customer service and deliver solutions that exceed partner expectations, while being on time and within budget.
- **Accountability** - We apply a proactive approach to efficiently identify and address all customers' needs, holding ourselves accountable to our customers as well as each other.
- **Continuous Improvement** - We foster innovation and quality, by employing structured processes and a goal-driven mindset to fulfill our mission.
- **Opportunity for Growth** - We pride ourselves in providing opportunities for people who may not fit the traditional profile of qualified through mentoring people and shaping operational-driven mindsets that spearhead business success and growth.
- **Extensive Industry Experience** - Our team of technical Subject Matter Experts has broad knowledge and experience in Microsoft technologies to provide complete tenant-to-desktop support. All projects are managed by Professional Project Managers who oversee even the smallest aspect of the planning and implementation of systems.

Past & Current Performance

- Our premier team of experts have provided engineering and support for on premises installations and M365 migrations for traditional DHS, DoD and federal civilian agencies including Federal Emergency Management Agency (FEMA) and the Department of Justice (DOJ).
- In partnership with Indigo IT, our Engineering and Service Desk teams provide tenant-to-desktop Microsoft 365 support for approximately 80,000 users and 100,000+ mailboxes. Our current cloud service customers include:
 - U.S. Customs and Border Protection (CBP)
 - U.S. Citizenship and Immigration Services (USCIS)
 - Federal Housing Finance Agency (FHFA)